

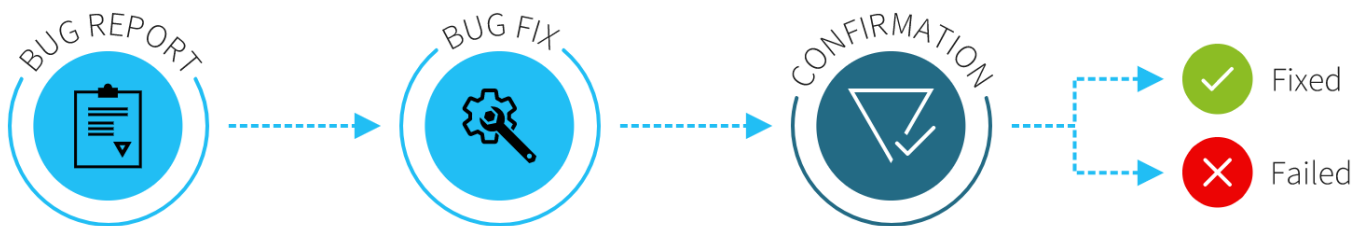
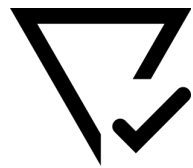
Make sure bugs are fixed for good

test IO's **bug fix confirmation** uses professional testers to verify bug fixes on real devices, freeing up in-house QA and development resources

Checking that software bugs are truly resolved can be a bottleneck for teams building software. Instead of spending the valuable time of developers, product managers, and QA analysts making sure bugs are patched successfully, use test IO's **bug fix confirmation** to initiate a targeted review. Our professional software testers will confirm **within 30 minutes** whether the issues have been fixed on real-world devices and in real-world conditions.

How it works

Once test IO's crowdtesters report a software issue, teams use the detailed bug report to fix the bug in the code. When the patch is ready, use bug fix confirmation to verify that the issue is resolved.



Adding bug fix confirmation to your workflow

Receive bug fix confirmation results in your project management tool or bug tracker, or even by email. For example, Jira tickets update automatically with a comment containing all the details of the bug fix confirmation. If you've already integrated your workflow with the test IO platform, you can extend this integration to include updating ticket status for bug fix confirmations.



How to confirm bug fixes

1. Request a bug fix confirmation

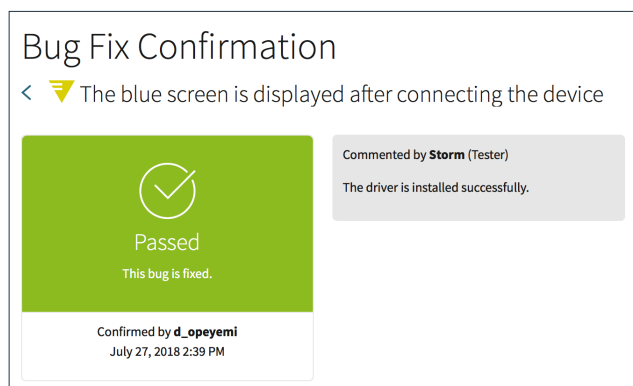
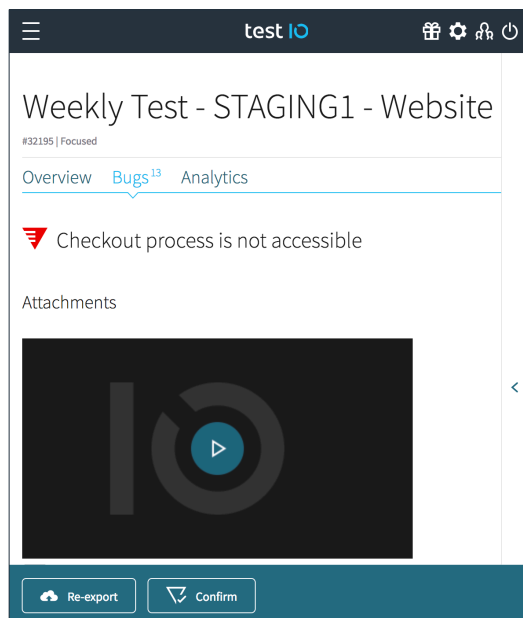
- Select the test environment or upload a new build
- Specify the device that should be used by the tester to confirm your bug fix

2. Our testers try to find the bug again

- The bug fix confirmation is assigned to a professional tester
- The tester repeats the steps that led to the bug, using a real device
- They attach a screencast showing the bug (or its absence), and add a comment

3. Receive results fast

- You'll receive an email notification about the result of your bug fix confirmation
- The confirmation can pass or fail. We may also identify issues that prevent confirmation of the bug fix.
- If the confirmation fails, you can request a confirmation of a new bug fix
- Jira tickets update automatically with a comment containing all the details
- Bug fix confirmation requests will expire if we are not able to find a matching tester within 24 hours



Learn More

Get to know more about test IO and how we can enable your company to test smarter, code better and ship faster.

Visit us online at: test.io